

Kha-Neke Inc.

Privacy Policy, Terms & Conditions, Refund & Dissatisfaction Policy

Privacy & Data Collection

By engaging with Kha-Neke Inc., you affirm that all information provided is true, accurate, and complete. Personal information collected during consultations—including name, email address, mailing address, sizing details, and customer preferences—is used exclusively for customer profile creation, invoicing, order fulfillment, and service personalization. All information is confidential and will not be shared, sold, or disclosed to any third party outside of Kha-Neke Inc. Customer sizing and preferences may be retained securely for future visits and reference.

Payments, Deposits & Scheduling

All payments made to Kha-Neke Inc. are non-refundable and are applied as deposits toward products and/or services. Deposits secure materials, labor, and scheduling commitments and therefore cannot be reversed under any circumstances. Clients must provide a minimum of 24 hours' notice to reschedule appointments, fittings, pickups, or drop-offs. Unconfirmed or missed appointments may be canceled at the sole discretion of the service provider without refund or credit.

Refund & Exchange Policy

All limited stock items are final sale and are not eligible for refunds or exchanges. Refunds are only considered within 30 days of purchase for eligible items that are unworn, unused, and returned with original tags intact. Exchanges are limited to shirts and promotional gifts only and must be requested after 15 days of purchase, subject to availability.

Custom Orders & Alterations (Strict Policy)

All custom-made products, made-to-measure garments, and alteration services are final sale. Once production or alterations have begun, no refunds, exchanges, or credits will be issued for any reason, including but not limited to dissatisfaction, sizing preferences, fit expectations, or change of mind. Alteration fees are non-refundable, and altered items cannot be returned or exchanged.

Dissatisfaction Clause

Customer dissatisfaction, personal preference, styling expectations, or subjective opinions do not constitute defects and are not valid grounds for refunds, exchanges, or chargebacks. Kha-Neke Inc. is not responsible for dissatisfaction arising from customer-provided measurements, design approvals, fabric selections, or consultation decisions once production or alterations have commenced.

Acknowledgment & Agreement

By proceeding with any purchase, service, or consultation, you acknowledge that you have read, understood, and agreed to all policies outlined in this document. Acceptance of services constitutes full agreement to these terms without exception.